1 Nashville and LA. Α. 2 Q. Okay. And --3 I should say both locations. One Α. practice, both locations. 4 5 Fair. 0. 6 Α. Yeah. 7 Okay. And just to clarify that. Q. When you say "practice," how would you -- when you 8 9 use the word "practice," did --The business management team. 10 11 Ο. Okay. And your business 12 management team in general of, like, structure, can you give me that? 13 14 Uh-huh. Team coordinators, who are support to the team; staff accountant 1s; 15 senior staff accountants; accounting managers; and 16 17 then on some teams, business managers. 18 Okay. And so let's just jump to Q. 19 it. What -- what did team coordinators do in 20 2020? 21 Α. They would be the equivalent in 22 normal context of being, like, assistants. 23 Okay. How would they assist? 24 Α. Direct client communication, 25 garner internal resources for client needs,

- 1 trusted advisor needs, run the team meetings,
- 2 | track the department -- or that particular team's
- 3 open deliverables that needed to be completed
- 4 either internally for the firm, externally to the
- 5 trusted advisor, or the client.
- Q. All right. And so what does it
- 7 | mean to track deliverables internally?
- A. It's a to-do list.
- 9 Q. Okay. And who do they provide
- 10 | the to-do list to?
- 11 A. Usually the accounting manager or
- 12 the business manager.
- Q. So the layoffs you did in 2020,
- 14 was that the first time you've had, like, a layoff
- 15 process?
- 16 A. That's correct.
- 17 O. Okay. So I know that can be
- 18 difficult for a business owner in some
- 19 circumstances. Did you get some guidance on that?
- 20 A. I did not.
- Q. Okay. Did you confer with a
- 22 | labor lawyer?
- 23 A. I did.
- Q. Okay. Who was that labor lawyer?
- A. Matt Oster.

- operational concern, then Peggy is the Director of Business Management. That would flow up to her.
 - Q. Okay. And so let's kind of just define the Nashville operation --
- 5 A. Uh-huh.

3

4

19

20

- Q. -- for me a little better. So we have the Business Management group, right?
- A. Uh-huh.
- 9 Q. But you have other subunits or business units there?
- 11 A. There would be additional

 12 verticals: Tax. Obviously, Peggy doesn't report

 13 into Tax. Royalties and touring. There's

 14 separate directors for each of those verticals.
- Q. Okay. But -- so I guess better describe for me, because I'm missing the -- or I don't have a good understanding of what you mean what a business management group does.
 - A. If you would think about it as a finance and an accounting office --
 - Q. Uh-huh.
- A. -- or a multifamily office. So
 there's bill pay, financial statements, royalty
 reporting, tour reporting, house acquisitions,
 real estate, asset acquisitions, sales, contract

```
1
    management, contract negotiations.
2
               Q.
                      And so, roughly, in 2020, how
3
    many clients did y'all have?
                      Probably 110.
4
               Α.
5
                      Something like that? Okay.
               Q.
6
               Α.
                      Uh-huh.
7
                     And these are high net worth
               Q.
    clients; fair?
8
9
               Α.
                      Correct.
                      And some of the assets, they
10
               Q.
11
     acquire businesses; is that right?
12
               Α.
                      That's correct.
13
               Q.
                     And so kind of give me a
14
    spectrum. I don't know. Obviously, some clients
    may not even own a business, but there's some
15
16
    clients that do own businesses. Like, what --
17
    like, what are some -- how many businesses do some
18
    clients own? Like, what's the range in that?
19
                      I have one who has 23-plus loan
               Α.
20
     outs.
21
                      I'm sorry, loan outs?
               Q.
22
                      Yeah. Additional businesses,
               Α.
23
    companies.
24
               Q.
                     Okay. And they --
25
                      Could be anywhere from zero to
               Α.
```

```
20, 30.
1
                     20 to 30?
2
               Q.
3
                     Uh-huh.
               Α.
                      Okay. And some of those
4
               Q.
    businesses -- those businesses have -- have
5
6
     employees; fair?
7
               Α.
                      Some, yeah.
8
                      Okay. And so some of those
               Q.
9
    employees -- like, what is the scope of, like --
10
    or the number of employees people have?
                     Varies.
11
               Α.
12
                      Okay. So what's the high end?
               Q.
13
    What's the low end? Zero to....
14
                      I -- I wouldn't be able to pull a
15
              It would be zero to -- I don't know what
    number.
16
    the high would be.
17
                      What's the highest that you do
               Q.
18
    know?
19
                      I can think of one off the top of
               Α.
20
    my head that has more than 30 staff.
21
                      Okay. And do you have an idea
               Q.
22
     of, like, the -- the spread within the states, how
23
    many clients they have?
24
                     I don't.
               Α.
25
               Q.
                      Or sorry.
```

```
1
               Α.
                      Uh-huh.
2
                      -- do you understand that -- what
3
    a request for a reasonable accommodation is?
                      I actually do.
4
5
                     Okay. What is your understanding
               Q.
6
    of that?
7
                     To make a reasonable accomodation
               Α.
    to meet whatever their need is.
8
9
                      Okay. And do you know what that
               Q.
    process looks like or what --
10
11
               Α.
                      I do not.
12
               Q. Do you know what that process
13
    should look like?
14
                      I do not.
15
                     And do you understand that that's
16
    the statute that we're operating under in this
17
    lawsuit?
18
                      Sure.
               Α.
19
                     And have you ever heard of the
    phrase "interactive process"?
20
21
                      I have.
               Α.
22
                     And what do you understand that
               Q.
23
    to be?
24
               Α.
                      That somebody needs to have a
25
    conversation with the staff member about their
```

1 disability and reasonable accommodation. 2 Okay. And do you know anything 3 else about the interactive process? I do not. 4 5 When you were doing the reduction 6 in force, was that a consideration, whether people 7 -- some people might have request for reasonable accommodations? 8 9 Α. I believe we sent a letter asking people if they had a request for work from home. 10 11 Ο. Okay. And do you know who sent 12 that letter? 13 I believe, Yolanda. Α. Okay. And do you know how long 14 15 Yolanda had been in your employ at the time that she sent out that letter, roughly? 16 17 Α. Not long. 18 Would you say about a month? Q. 19 Yeah, one or two months. Α. 20 Q. Do you know anything about Ms. Simpson's qualification? 21 22 I do not. 23 All right. And then did you have 24 -- before that letter was sent out, what was your

involvement in making sure that that -- well, let

```
1
    me ask you this.
2
                      Did you have any involvement in
3
    that letter before it was sent out?
                      I did.
4
               Α.
5
                      Okay. What was your involvement?
               Q.
6
                      I can't tell you exactly what my
    involvement was --
7
8
               Q.
                      Sure.
9
                      -- whether I participated in
               Α.
     drafting or just reviewed. I ju- -- really just
10
     don't remember.
11
12
                      But your general practice is to
               Q.
    review material before it's communicated out?
13
14
               Α.
                      It depends on what it is.
15
               Q.
                      Okay.
                      I mean, obviously, I'm the CEO.
16
               Α.
     I'm not doing everybody's job for them.
17
18
                      So, like, in your close -- like,
               Q.
19
    as the CEO --
20
               Α.
                      Uh-huh.
21
                      -- of a -- is it fair to
               Q.
22
    characterize your company as a nationwide company?
23
                      I wouldn't say it was nationwide,
24
    but, I mean, we're definitely what I would
25
    consider, you know, a midsize firm, private firm.
```

```
1
                      Okay. Multistate?
               Q.
 2
               Α.
                      Uh-huh.
 3
                      You got to say "yes" for the....
               Q.
                      Yes.
 4
               Α.
 5
                      And earlier I asked if you knew,
               Ο.
     like, the spread of how many states you were
 6
 7
     involved in with your clients' businesses, and you
     couldn't give me an estimate?
 8
 9
               Α.
                      No.
10
                      Would you say more than ten?
               Q.
11
               Α.
                      More than ten what?
12
                      States.
               Q.
13
                      For what?
               Α.
14
                      Your -- the spread of your
               Q.
15
     clients.
16
                      You provide business management
     support to your clients; fair?
17
18
                      We do.
               Α.
19
                      Okay. And what is the spread of
               Q.
20
     -- like, how would you -- would you est- --
21
     estimate at least ten states that they're involved
22
     in?
23
               Α.
                      I wouldn't be able to tell you.
24
               Q.
                      Okay. Who would be able to tell
25
    me?
```

1 You'd have to pull the research. Α. 2 Q. I'm sorry? 3 We'd have to pull and see where Α. -- I mean, we have a hundred clients. I -- I 4 5 can't sit here and tell you how many of them have 6 businesses and in what states. 7 Okay. So what started the Q. layoffs in January? 8 9 Α. There were no --MS. SWAFFORD: Let me object. To 10 11 clarify, I -- I think that's incorrect. I don't -- just want to us to have a 12 13 correct record. 14 MR. ARCINIEGAS: I -- I mean, I'm 15 just going off your -- the -- what the 16 witness --17 MS. SWAFFORD: What she said, I 18 understand. 19 MR. ARCINIEGAS: Like I said, I'm 20 not trying to mislead anybody. 21 MS. SWAFFORD: Right. 22 MR. ARCINIEGAS: I didn't know if 23 that was a new fact or what, so.... BY MR. ARCINIEGAS: 2.4 25 Did you lay off people in January Q.

```
1
     that information communicated to you?
 2
               Α.
                      I don't remember.
 3
                      Did you -- was it just verbal
               Q.
     conversations or did you actually review the
 4
 5
     report?
 6
               Α.
                      We had verbal conversations.
 7
     would have reviewed a report of salaries.
 8
                      Anything else?
               Q.
 9
               Α.
                      No.
                      Did you look at people's
10
               Q.
11
     performance?
12
               Α.
                      I did not.
13
                      Did anybody else look at
               Q.
14
    performance?
15
                      They did not.
               Α.
16
               Ο.
                      So was this a -- and I may use
17
    phrases, you can feel free --
18
                      Yeah, for sure.
               Α.
19
                      -- I think people use different
               Q.
     phrases. But was this more like a dollar and
20
21
     cents, like, bottom-line kind of methodology that
22
     you approached it with?
23
               Α.
                      Yes and no.
24
               Q.
                     Okay. So the "yes" part, explain
25
     that?
```

1 Well, when you look at losing 100 Α. 2 percent of your live business, what becomes logic 3 is that you're going to have an entire Touring department that has no work, and we didn't know 4 5 what that was going to be. Eight weeks? A year? 6 We're going into two years, three years now. 7 So I looked at the Touring department, see who was highly compensated, was 8 9 there duplicity of roles and responsibility. 10 Q. Okay. 11 Α. Uh-huh. 12 And then what about with respect Q. to the other departments? 13 14 Essential -- what I considered Α. 15 essential and nonessential staff. 16 Okay. With respect to -- was Ο. 17 that something that you -- the separation of 18 essential and nonessential, was that something 19 that was applied to the Touring department or just the other departments? 20 21 Essential and nonessential was Α. 22 not necessarily departmental. It was really 23 technical deliverables. 2.4 Q. Okay. 25 Uh-huh. Α.

```
1
               Q. So for the essentials, like -- or
    what qualif- -- what were the technical
2
    deliverabl- -- deliverables?
3
                     Essential staff, to me, were
4
5
    people who had to keep the accounting and finance
6
    work for the clients going. It was mayhem.
7
    was absolute insanity.
                      So you said accounting and what
8
9
    else?
           I'm sorry.
                     Finance.
10
               Α.
11
               Ο.
                     Finance?
12
                    Uh-huh.
              Α.
13
               Q.
                     Like, taxes and....
14
                   Yeah, of course.
               Α.
15
                     What else other than taxes?
               Q.
16
                    Accounting. I mean, it was
               Α.
17
    strictly the -- you know, the accounting and
18
    finance and tax teams. They were considered
19
    essential to me.
20
               Q.
                    Okay. Why were team coordinators
    not considered essential?
21
22
                     Because they're not essential to
23
    keeping the business going. Not in that regard.
                    Okay. So did y'all lay off all
24
25
    the team coordinators?
```

1 We did not. Α. 2 Okay. So when you were laying 3 off team coordinators, you had deemed that position generally as nonessential? 4 5 Nonessential, uh-huh. 6 What kind of -- what -- what 7 factors did you use to differentiate within that 8 group? 9 Α. Work from -- work-from-home requests for nonessential staff. I think almost 10 11 all of them went in the first round. 12 Q. Okay. That was based on dollar and cents? 13 14 Α. No. 15 Like, you didn't -- when you were Q. looking at the team coordinators, were you 16 17 reviewing their payroll records or not, or 18 reporting? 19 My first consideration was 20 work-from- home requests. 21 Okay. Why is that? Q. 22 Because computers, it was obvious 23 that we were going to have some people that needed 2.4 to work from home that were essential to keeping 25 the business going. Computers were a factor.

```
1
              Q.
                     Expenditure.
2
                     Was there any, like, preferential
3
    considerations during that process?
                     The essential staff with
4
5
    preferential treatment were defined in three
6
    categories: Single parents or parents who had
    childcare needs, people who live with first
7
    responders. I can't remember the third one.
8
                                                    Let
9
    me see. Give me a minute. Childcare needs,
    people -- oh, who were immune compromised.
10
11
               Q. So when you had these three
12
    categories of --
13
                    Uh-huh.
              Α.
14
                    -- preferential treat- --
               Ο.
15
    consideration --
16
              A. Essential staff, uh-huh.
17
                     Okay. So within the essential
               Q.
18
    staff, you have these preferential considerations.
19
    You have these three categories, correct?
20
              Α.
                     (No audible response.)
21
               Q.
                     And was -- you gave them in
22
    order, but how -- they're -- that's not in the
23
    order of ranking of importance or weight, right?
2.4
              Α.
                     No. That's right.
25
               Q.
                     Okay. Were they treated equally,
```

```
1
    in your mind?
2
               Α.
                      They were.
3
                      Or weighted equally?
               Q.
4
               Α.
                      They were.
5
                      And so it -- based on how you're
               Q.
6
    answering, it seems that you're saying that
7
    preferential considerations was not given to
    nonessential employees; is that right?
8
9
                      That's right.
               Α.
                      Was that something that was
10
               Q.
11
     considered for a little while to get -- whether,
12
    you know, it -- it was an evolving process; is
13
    that fair, the -- the approach to the reduction in
14
     force?
15
                      It was.
               Α.
                      Was it a writt- -- like, were
16
               Q.
17
    there different versions or, like, models that you
18
    quys considered?
19
                      There was no "you guys."
                                                It was
               Α.
20
    me.
21
                      Okay. Well, you had people
               Q.
22
    provide you information, correct?
23
                      I would say most of it was coming
24
    just from online and everybody was in panic.
25
    There wasn't, like, consulting. It was: Oh, my
```

- gosh, what are we going to do? What am I going to do?

 Okay. But you did have payroll
 - Q. Okay. But you did have payroll records reporting when you were going through the reduction in force decision-making process; fair?
- A. I probably did not at that time.

 I made those decisions literally over the -
 pretty much so over the weekend.
- 9 Q. Did you consult with Peggy10 Stephens about layoffs?
- 11 A. I did not.

4

- Q. Did you consult with any of your director level --
- A. I did not.
- 15 Q. But you did receive some 16 information from Yolanda Smith [sic] -- Simpson?
- A. I mean, I don't know what you define as information.
- Q. Okay. Well, why don't you tell
 me what you recall getting from Yolanda Simpson
 with respect to the reduction in force, or were
 you ever just tracking with your decision-making?
- A. I believe Yolanda was tracking
 probably during that week requests for work from
 home.

1 Q. Okay. Was that tracking provided 2 to you? 3 I believe via e-mail. Okay. In March of 2020, were you 4 Q. 5 in LA or here in -- at home? 6 I was in LA that Thursday and 7 Friday before the sh- -- I think I was the last flight out of LAX back to Nashville. Seriously. 8 9 So I was in Nashville on the 20th, March 20th. So you landed March 20th in 10 Q. 11 Nashville? 12 Α. No. On -- I got to back up. I don't know what the date was. 13 14 0. Sure. 15 National -- the -- the national shutdown was on Friday. So whatever that date was 16 17 the Friday before the 2- -- the 20th was a Friday. 18 So the Friday before the 20th is when I returned 19 to Nashville, in the evening. I believe it was 20 the evening. 21 MS. SWAFFORD: 13th is, I think, 22 what we were talking about. 23 MR. ARCINIEGAS: I did the math. 2.4 BY MR. ARCINIEGAS: 25 Q. All right. So that's when you

1 those individuals? 2 Α. I did not. 3 Did you consider the individuals Q. that fell within that category? 4 5 I did not have them at that time. 6 Okay. Did you ever look at them on a one -- like --7 8 Α. No. 9 At any point? Q. Nope. Not until during the week, 10 11 once I was notified as to who requested to work 12 from home. 13 Q. Okay. So you -- so is there any 14 directive -- is there any documentation showing that you had decided during the weekend that 15 nonessential work-from-home people were going to 16 be the first people to be cut? 17 18 Α. No. 19 Did you communicate that to Q. 20 anybody? 21 No. Α. 22 When did you first communicate Q. 23 that to someone? 24 Α. I don't know. Monday or Tuesday, 25 maybe. I don't know. Yolanda had to know before

```
1
    I sent the letter out, because we didn't know who
    was going to request to work from home.
2
3
                      I'm sorry, say that again.
               Q.
                      I think the letter went out on
4
               Α.
5
    the 17th.
6
                      Okay.
               Q.
7
                      On that Tuesday to go: Who has a
               Α.
    request-from-home need? It's like I don't -- I
8
     didn't know who did or didn't have a need.
9
                      So if I'm hearing you
10
               Ο.
11
     correctly --
12
                      Uh-huh.
               Α.
                      -- you said you didn't know who
13
               Q.
14
    had a need to work from home --
15
                      Uh-huh.
               Α.
16
                      -- before Tuesday?
               Q.
17
                      With the exception of Christie.
               Α.
18
                      Okay. What do you mean?
               Q.
19
                      Yolanda mentioned it to me on --
               Α.
20
    on the phone on the 16th.
21
                      What do you recall about that
               Q.
22
     conversation?
23
                      That she was getting, you know --
24
    she was getting hit left and right like everybody
25
    else, because everybody was scared. You know,
```

what are we doing? You know, I -- it was a 1 2 million questions. What are we doing? Are we 3 closing? You know, staff thought we were going to close the office. We had clients who were abroad 4 5 that were trying to get home, and she mentioned to 6 me on that Monday that Christie had requested to 7 work from home. So in terms of people requesting 8 9 to work from home --10 Uh-huh. 11 Ο. -- Christie was the first person 12 that you were aware of? 13 Α. Yes. 14 Okay. And that was just in the 15 conversation with Ms. Simpson, correct? Let -- let me correct that for 16 17 the record. 18 Ο. Sure. 19 I mean, obviously, parents on 20 that Thursday -- at least in LA. I don't know 21 about Nashville -- they were all called to come 22 pick their kids up. So it was obvious to me that 23 we were getting ready to go into a time that 2.4 nobody had been in before. 25 So I can't sit here and go: Oh,

1 Q. Right. 2 Yeah. And the --3 As a business owner, that is a Q. very busy time of year for y'all? 4 5 Yeah. We're busy all the time. 6 I would gather that. Q. 7 So, I mean, without getting into the particulars, but, like, as a business, like, 8 9 how would you say, like, your most -- what is your profit centers? Like, what are the main services 10 11 that you generate fees from? 12 Α. Business management services. 13 Q. Okay. And from there down, how 14 would you say? There is no "there down." That's 15 Α. 16 what it is. 17 Okay. It --Q. Accounting, finance services, all 18 Α. 19 of it ties into each vertical. So it's accounting and financial services. 20 21 And when you say "each vertical," Q. 22 I just want the record to be clear what you mean 23 by that. 24 Α. Royalties, touring, tax, business 25 management.

1 I was not aware of anybody having Α. ADA rights at that time. 2 3 What about doctor's notes? Ο. I was aware at the end people 4 Α. 5 who's [sic], quote/unquote, submitted notes. 6 Who do you mean "quote/unquote"? 7 If somebody submitted a note, Α. then Yolanda kept track of it. 8 9 Why? Q. To deem whether or not they 10 actually fell into one of the preferential 11 12 work-from-home requests as an essential staff. 13 But that information wasn't Q. 14 intended to be tracked for nonessential employees, 15 right? 16 I don't understand the question. 17 So what I'm hearing from you is Q. 18 that this list that Ms. Simpson was maintaining 19 for you --20 Α. Uh-huh. 21 -- was to keep track of notes of Q. 22 work-from-home requests. 23 That's correct. 24 Q. And notes that also included, you know, medical documents or not? 25

1 Α. Not medical documents, but if they had immune compromise or a doctor was saying 2 3 they needed to be home. Okay. That was a consideration 4 Q. 5 for the essential employees? 6 Α. That's right. 7 Okay. But it was not intended to Q. be a consideration for nonessential employees? 8 9 Α. That's correct. All right. Was there any concern 10 Q. 11 about legal liability as opposed to that effort? 12 Α. No. 13 Now, why is a team coordinator Q. 14 who is able to report to work deemed essential? 15 They weren't. Α. 16 Okay. Why were they allowed to Q. 17 keep their job? 18 Because they were working in the Α. 19 office. 20 Q. Well, why is that significant? 21 Because we had an increased Α. 22 workload. What do you mean "increased 23 Q. 2.4 workload"? Because it was the pandemic. 25 Α.

- 1 You, in a normal course of business, have things
- 2 that are always going on with clients or
- 3 operationally. This was the entire world. Every
- 4 | single trusted advisor, every single client, every
- 5 one of my staff, every one of the business, it was
- 6 absolute chaos. So there was a lot of work to be
- 7 done.
- Q. What do you mean? I'm still not
- 9 following.
- 10 A. Just what -- just what I
- 11 answered.
- 12 Q. What type of work was --
- 13 A. Business management work, support
- 14 work, client communication.
- Q. So clients were calling and -- or
- 16 | trying to communicate with y'all because they had
- 17 concerns about the pandemic effects on their --
- 18 A. A million times. Over and over
- 19 and over and over again.
- Q. And on top of that, you were
- 21 | aware that -- you were concerned about the tax
- 22 obligations, right? Tax filings?
- 23 A. Every duty that the firm is paid
- 24 | to produce is a concern.
- Q. And so when the -- who was

```
1
     freakin' world shut done.
2
                      THE WITNESS: Put that on the
3
               record.
    BY MR. ARCINIEGAS:
4
5
                     You're fine.
               Ο.
                     And I've been told I couldn't
6
    cuss, so that's -- you know, for a New Yorker,
7
    this is like -- I ought to get a medal after today
8
9
    if I don't do that. Somebody better be waiting
    for -- with me for an award.
10
11
                      It was a freaking pandemic.
12
                      Right. But, like, before the
               Q.
    pandemic. Let's start just do -- let's start with
13
14
    something that was less emotional.
15
               Α.
                      Yes.
                     Who was generally tasked with
16
               Q.
17
    making the --
18
                     Everybody has a function in doing
               Α.
19
     that.
20
               Q.
                      Sure. But primarily, who is --
21
                      There is no primary. I answered
               Α.
22
    the question.
23
               Q.
                      Okay. So client -- client
24
    service specialists, what are they responsible
25
    for, then?
```

```
1
                      Team coordinators. I went
               Α.
2
    through that already.
3
               Q.
                      Okay. Do they -- are they
    primary contact points for clients or not?
4
5
                      Sometimes and sometimes not.
6
                      Okay. So some client -- or what
7
    do we call them, team coordinators --
8
                      That's right.
               Α.
9
                      -- would have established
               Q.
     relationships with their book of business; is that
10
11
     fair?
12
                      They don't have a book of
               Α.
13
    business. They support the team. But yes, they
14
    would have communication with client staff,
    sometimes clients, trusted advisors.
15
16
                     Right.
               Q.
17
                     Uh-huh.
               Α.
18
                      And some -- some clients -- and
               Ο.
19
    you -- well, let me -- let's kind of establish
20
    something. You have the main client, and then
21
    they have employees that may communicate to your
22
    business for their services?
23
                      That's correct.
24
               Q.
                     And so various levels of people
25
    may be coming to y'all to address a client's
```

```
1
     issues; is that fair?
2
               Α.
                      That's correct.
3
               Q.
                      And so they -- over time, they
     develop a certain rapport with certain individuals
4
5
     within your organization; is that fair?
6
               Α.
                      That's correct.
7
               Q.
                      And then -- so some people may be
    more comfortable calling a team coordinator as
8
9
     opposed to the business manager?
10
                      Probably not, but --
               Α.
11
               Q.
                      Okay.
12
                      -- maybe.
               Α.
13
               Q.
                      Maybe?
14
                      Depending on what it is.
               Α.
15
               Q.
                      Right.
16
                      Yeah.
               Α.
17
                      Like --
               Q.
18
                      They're not going to call a team
               Α.
19
    coordinator and talk about contract servicing or
20
    taxes, you know. They're going to call the team
21
    coordinator and go: My license plate didn't show
22
    up.
23
               Q.
                      Right.
24
               Α.
                      The dog walker didn't show up.
25
    That's what they're going to call the team
```

```
1
    coordinator and talk about.
2
                    Okay. And maybe other assets?
3
    Like, real estate purchases and all that?
                     I can't imagine a client calling
4
               Α.
5
    a team coordinator about real estate matters,
6
    other than maybe checking off to-do lists, you
7
    know. Did the inspections come in? I -- I -- you
    know, I -- I don't have an answer for that.
8
9
                 So there's some documentation
               Q.
    that I've seen --
10
11
               Α.
                    Uh-huh.
12
                 -- in the course of this
               Q.
13
    litigation that shows that -- or suggests that
14
    Ms. Andrews was involved with the onboarding or
15
    hiring process. Were you aware of that?
16
                    For what?
              Α.
                    For several positions.
17
               Q.
18
                     I am not aware of that.
               Α.
19
                     That she was -- well, do you know
               Q.
20
    if somebody -- well, we'll look at it in a minute.
21
                     THE COURT REPORTER:
                                           We have
22
               about ten minutes left.
23
                     MR. ARCINIEGAS: You guys want to
              take a break because it's kind of hot in
2.4
25
               here for me.
```

CONFIDENTIAL

```
1
               Q.
                  Okay. And so what was her job
2
    title?
             I don't see it here.
3
                      She was the Royalties manager.
               Α.
                     For the East office or West?
4
               Ο.
5
                      It doesn't matter what office
6
    they're in. They're --
7
                      Why not?
               Q.
                      Because the East office will
8
               Α.
9
    render services. It's a firm, so it's not -- the
     duties aren't separated necessarily by East and
10
11
    West.
12
               Q.
                     Right. Okay.
13
                     Uh-huh.
               Α.
14
                      Okay. That makes sense to me.
               Q.
15
                      She's the Royalties manager,
               Α.
    period, for the firm.
16
17
                      Well, what about, like, with
18
               Would a -- a team coordinator performs
    clients.
19
    services based on their location? Is it limited
20
    to, like, if they're in the East office.
21
               Α.
                      No, huh-uh.
22
                      They're still doing it for the
               Q.
23
    firm?
24
               Α.
                      That's right.
25
               Q.
                      Okay. And then I just want to
```

```
1
    LogMeIn, Citrix, one of those. I can't remember.
2
               Q.
                      Okay. And so, generally, most
3
    employees at the time, did they desktops; is that
    what they're --
4
5
                      Yeah.
               Α.
6
                      Okay.
               Q.
7
                      Uh-huh.
               Α.
                      But a certain subset of the
8
               Q.
9
    employees had laptops; fair?
10
                     Yeah, small. I -- I -- I don't
               Α.
11
    know how many. I didn't issue the computers.
12
               Q.
                      Okay. And can you think of a
    reason why a team coordinator would be issued a
13
14
    laptop?
15
               Α.
                      Only in an instance where
    somebody needed to log in over the weekend or to
16
17
    reset, you know, a password for something.
                                                   I -- I
18
    don't know.
19
                      So there's a job position or
20
    title that's being attributed to my client, AMEX
21
    liaison.
                      Uh-huh.
22
               Α.
23
               Q.
                      What is your understanding of
24
    that position?
25
                      I think at that point in time,
               Α.
```

```
1
    Christie, you know, was the liaison. So instead
2
    of having everything within the team hitting VIP
3
    Services at AMEX, Christie would open/close cards
4
    and talk to whoever that service representative
5
    was.
6
                      Okay. And that would not be
7
    limited to -- that would be firm-wide; is that
    fair?
8
9
               A.
                     I believe it was firm-wide,
    uh-huh.
10
11
                     Okay. Is there a job -- is there
               0.
12
    an actual, like, written job description for that?
13
                      For the AMEX liaison? I don't
               Α.
14
    know.
15
                     Who would know that answer?
               Q.
16
                     Somebody in HR.
               Α.
17
                      Okay. Before Christie was AMEX
               Q.
18
    liaison, do you -- did you have anybody else
19
    working as an AMEX liaison?
20
                      I don't believe so.
                      And the AMEX liaison would be
21
               Ο.
22
    responsible for, you know, those credit card
23
    questions for -- for a client's employee as well,
24
    right, if it's a business credit card?
25
                      I don't know if it was so much
```

- questions. I think she did the administrative function of opening the cards, closing them,
- 3 reset. You know, I -- I -- I really don't know what the detail was.
- Q. Okay. But you were involved with the decision to establish somebody as the designated AMEX liaison?
- A. I don't know if I was.
- 9 Q. Okay.
- 10 A. That doesn't sound like something
 11 I'd be involved in.
- Q. Okay. So without getting into the details of the tech, you guys have your own servers?
- 15 A. We do.

16

- Q. And you can control the level of access an individual can have to those serve --
- A. I -- you are talking to the most tech-challenged person in the organization, so good luck with this line of questioning.
- 21 Q. Yeah.
- A. Have at it. How long we going to spend doing it, because it's going to be a short section.
- Q. We can skip right over it.

- 1 A. Because the -- there was a clear
- 2 deli- -- delineation of essential and nonessential
- 3 staff, period.
- Q. Well, if it -- if the -- was the
- 5 team coordinators, right?
- A. Uh-huh.
- 7 Q. There was some that kept their
- 8 jobs and there's some that didn't, right?
- 9 A. The ones who were nonessential
- 10 who were at the office kept their jobs.
- 11 | Nonessentials who needed to work from home were in
- 12 the first round of cuts, period.
- Q. And so you think that's just a
- 14 | neut- -- a neutral policy?
- 15 A. That's right. You do for -- I
- 16 | mean, again, I can't explain this. As a firm and
- 17 | the CEO of the company. So let's say I had 140
- 18 staff at the time.
- 19 Q. Uh-huh.
- 20 A. 100-plus clients/entities. We're
- 21 | looking revenue. We lost 100 percent of our live
- 22 business. Business came to a screeching halt. I
- 23 | had to make a decision on how I was going to make
- 24 | the cuts. So there was going -- at that point in
- 25 | time, on March 20th, it was going to be

- 1 | nonessential requests to work from home,
- 2 duplicitous roles, highly-compensated and
- 3 duplicitous roles.
- 4 It was directly tied to fact that
- 5 | we were going to be in a position where we knew we
- 6 were losing revenue and we were going to have to
- 7 | make cuts. I didn't go through a list and go:
- 8 Oh, this one and that one. I had to come up with
- 9 what was going to generate, if possible, revenue
- 10 | for the firm and who needed to stay in order for
- 11 | the firm to continue to operate.
- 12 We are an essential business. We
- 13 | weren't a retail store. We were a finance firm.
- Q. So the -- the Touring department
- 15 | in your business --
- A. That's right.
- 17 Q. -- you retained some of those
- 18 | employees, right?
- 19 A. We did. We repurposed them into
- 20 the business management team.
- Q. Okay. Repurpose, how?
- 22 A. Uh-huh. It means they went into
- 23 | an accounting function into the business
- 24 | management team.
- Q. Okay. Any other way they were

```
1
     repurposed?
2
               Α.
                      No.
3
               Q.
                      Okay. So would -- so they --
    were any of the Touring people allowed to work
4
5
     from home?
6
                      Only if they were essential.
7
               Q.
                      Okay.
                      And I don't -- I don't know if
8
               Α.
9
    there's anybody on this list that was in Touring
    that worked from home. And if they were in
10
11
     Touring, they weren't working in Touring anymore,
12
    they were working in business management.
13
               Q.
                      Okay. Now let me ask you this.
14
    Were there people that also voluntarily just left?
15
                      I'm sure --
               Α.
16
               Q.
                      Okay.
17
                      -- there were. I don't -- I
               Α.
18
    can't recall right now. There were -- people were
19
    scared some. People just didn't want to come to
20
     work.
21
                      So when you say "repurposed,"
               Q.
22
    like, isn't there some period of transition for
23
    these people to re- -- be repurpose in that way?
2.4
               Α.
                      No.
25
                     How come?
               Q.
```

```
Well, let me ask you this.
1
               Q.
2
    mean, what if people didn't request -- like, if
3
    they didn't -- if individuals had not submitted
    work-from-home --
4
5
                     Uh-huh.
 6
                      -- requests --
7
               Α.
                     Yeah.
8
                      -- I mean, would they have been
               Q.
9
    eliminated?
                      Yes. I would have gone with --
10
11
    I, for sure, would have looked at it duplicitous
12
    of roles, highly-compensated and performance.
13
               Q.
                      Okay. So when you repurposed
    accounts from Touring, you brought them in to be
14
    part of the normal, whatever?
15
16
                      Business management team.
17
                      Business management team.
               Q.
18
                      Uh-huh.
               Α.
19
                      They were still performing
               Q.
20
    accounting functions?
21
                      That's right.
               Α.
22
                      What was -- what was the increase
               Q.
23
    of accounting that needed to be done?
24
               Α.
                      Well, at that point in time, it
25
    really was more so budget projections. You had
```

- some clients who were wealthy and weren't really impacted. They weren't going to have cash flow short out [sic] -- or shortfalls, and you had others who were negatively impacted because they depended on the live business to generate revenue.

 O. Okay. So forecasting, is what
 - Q. Okay. So forecasting, is what you're saying?
- 8 A. Yeah.

7

9

20

24

25

- Q. And so how long did that take?
- A. I -- it was ongoing. Again,

 COVID. Nobody had ever been through it. We

 didn't know if we were doing projections for -- in

 -- in the beginning, we thought we were doing

 projections for eight weeks of cash shortage. We

 all thought we were going to be in this eight
- weeks. And then eight weeks turned into two -two years? What are we, in two-and-a-half years
 now? I mean, the live business still hasn't
- 19 recovered.

Q.

A. I mean, even the government went into doing, you know, additional announcements and other things that they wanted to shut down.

Right.

Q. Were you aware of the CARES Act in early March 2020?

```
1
                      I don't know what that is off the
               Α.
    top of my head right now.
2
3
               Q.
                      Okay. So was there an immediate
    dip in the financials of your firm?
4
5
                      Yeah. We lost 100 percent of the
6
    live business. I don't know how else to say that.
7
                     Well, I don't --
               Q.
8
                      Nobody was on the road. Not one
               Α.
9
     dollar generated from touring.
10
                      Sure. I --
               Q.
11
               Α.
                      Nobody.
                     I --
12
               Q.
13
               Α.
                     Zero.
14
               Q.
                      I under- --
15
                      National shutdown.
               Α.
16
                      I understand that, that it would
               Q.
17
     impact your clients, but how do you generate fees?
18
               Α.
                      Commissions on that. So if
19
    you've got a $14 million tour running over eight
20
    weeks and you get 5 percent of it, that's $700,000
21
     in the toilet, gone.
22
                      Okay.
               Q.
23
                      So yeah, we lose 100 percent of
2.4
    that revenue.
25
                     But at the time of -- the
               Q.
```

```
1
               Α.
                      Yep.
 2
               Q.
                      Okay. And these are in sequence,
 3
     so I'm assuming --
                      Uh-huh.
 4
               Α.
                      -- this is the Word doc that's
 5
 6
     referenced on 132.
 7
                     Yeah, I don't -- I don't know who
               Α.
 8
    produced this.
 9
                      Okay. Have you seen 134 before?
               Q.
10
                      I have seen it at some point in
11
     time.
12
                      Do you recall whether that was in
               Q.
    March of 2020?
13
14
                      I don't -- I -- I don't know.
15
               Q.
                      Okay. And do you see here on No.
     7, Christie Adams?
16
17
                      I do.
               Α.
18
                      Do you know who Christie Adams
               Q.
19
     is?
20
                      I have no idea.
               Α.
21
                      So it says here with Christie
               Q.
22
    Adams, "compromised immune system."
23
               Α.
                      Uh-huh.
24
                     So that's one of those
               Q.
25
    preferential considerations?
```

```
1
                      Yes, if she was essential.
               Α.
2
               Q.
                      Okay.
3
               Α.
                      I don't know who that is.
    that Christie Andrews?
4
5
                     (Gestures.)
               Q.
6
               Α.
                      I don't know.
7
                     MR. ARCINIEGAS: We'll mark this
8
               as the next exhibit.
9
                      THE COURT REPORTER: 4.
10
                      (Exhibit 4 was marked.)
11
                      MR. ARCINIEGAS: And for the
12
               record --
13
    BY MR. ARCINIEGAS:
14
                  Can you identify the Bates
               Ο.
15
    numbers for the record?
16
               Α.
                   135.
17
                     Okay. All right. Just take your
18
    time to review it.
19
                     (Witness reviews document.)
               Α.
20
    Yeah.
21
                  All right. So here there's an
               Q.
    e-mail from you, right? Do you see that?
22
23
               Α.
                      Indeed.
                    And: "The following people
24
               Q.
25
    requested WFH permission to qualify under
```

```
1
            "Just so you know, Christie has a laptop in
    here:
2
    the office. It is not in her home, so we could
3
    get that set up straight away. Christie has been
    asking for answers" --
4
5
                      Uh-huh.
6
                      -- "so thank you for being
7
    sensitive to the timing."
8
                      Instead.
               Α.
9
                     What did you understand -- did
               Q.
    you have have a conversation with him about this?
10
11
               Α.
                      I do not.
12
                      What did you understand him to be
               Q.
    saying when he wrote this?
13
14
                      That she had a laptop with her
               Α.
    and that she could work from home, and that he
15
16
    wanted me to give consideration to her.
                      So he's asking for some
17
               Q.
18
    preferential consideration?
19
                      That's right.
               Α.
20
               Q.
                     Okay. Now, if you turn to the
21
    136.
22
               Α.
                      Uh-huh.
23
               Q.
                      So there's a work-from-home
24
    paperwork that --
25
               A. Uh-huh.
```

```
1
     advisors or the clients. It is -- it's a
2
     communications position.
3
               Q.
                      Right. And communications
    position involved both offices; fair?
4
5
                      Uh-huh, it did.
6
                      So people could communicate from
7
     -- with the West office and the East office?
8
                      That's right.
               Α.
9
                      Using e-mail and telephones,
               Q.
10
    right?
11
               Α.
                      It's not dividing the teams, and
12
    that's not your decision to make. It is my
13
    decision --
14
               Q.
                      I agree.
                      -- as a firm that the information
15
16
    for the clients would be in the firm, and either
17
    you were working and supporting the team or you
18
     were not.
19
               Q.
                      Okay.
20
               Α.
                      That is a decision as a business
21
    owner in America that I get to make.
22
                      And for -- for certain categories
               Q.
23
    of individuals, you took into account whether they
    had an immune system issue; fair?
2.4
25
                      Uh-huh.
               Α.
```

```
1
               Q.
                      Correct?
 2
                      Yeah, that's correct.
 3
                      Okay. Did you understand that to
               Q.
    be an obligation under the law?
 4
 5
                      I did not.
 6
                      Okay. Is it your basic
 7
     understanding not to take into -- or is it your
    basic understanding that -- well, let's go back.
 8
 9
                      Earlier, we talked about the
     interactive process, right?
10
11
               Α.
                      Uh-huh.
12
                      You understood that?
               Q.
13
                      I do.
               Α.
14
                      And your understanding is if
               Q.
15
     somebody brings up a health issue, then there's
     supposed to be this dialogue; is that fair?
16
17
                      That's correct.
               Α.
18
                      It's not a dialogue that you
               Q.
19
     specifically engage in, but you expected people in
20
     your employ --
21
                      Uh-huh.
               Α.
22
                      -- primarily the HR people to --
               Q.
23
               Α.
                      That's right.
24
               Q.
                      -- engaged in that dialogue; is
25
    that fair?
```

```
Uh-huh, that's correct.
1
               Α.
2
                      And you ultimately understand
               Q.
3
    that your -- that the company is responsible to do
     that as a whole?
4
5
                      I am.
6
                      Now, you have no more -- I didn't
7
    receive anymore e-mails regarding the reduction in
    force that relate to you.
8
9
               Α.
                      Uh-huh.
                      Is that because mostly you relied
10
11
     on Heather Kinder to be, like, the communications
12
    piece?
13
                      I don't understand the question.
               Α.
14
                      My understanding of Ms. Kinder's
               Q.
15
    role --
16
                      Yeah.
               Α.
17
                      -- is to be the go-between
18
    between you and management.
19
                      I -- I don't know that I would
20
    say go-between. I -- I don't understand what you
21
    mean by that.
22
                     Okay. Well, then, define again
               Q.
23
24
               Α.
                      If somebody wants to have a
25
    meeting with me, they're going to call Heather to
```

```
1
                      Uh-huh.
               Α.
2
               Q.
                      Did you talk to her on the 18th?
3
                      I don't know.
               Α.
                      It says here: "Hi, Lou. The
4
               Q.
5
     following employees have requested to work from
6
    home based on compromised immune systems.
7
    received doctor's notes from each person listed
    validating that they do have validated concerns."
8
9
                      Do you see that?
10
                      I do.
11
                      And, again, we have No. 5,
               Q.
12
    Christie Adams. Do you understand that to be
13
    Christie Andrews?
14
                      I would -- I would assu- -- I
               Α.
15
    don't know who Christie Adams, so we'd have to
16
    look at the staffing list.
17
                      Okay.
               Q.
                             And what -- and number --
18
    you see No. 3,
19
                      I do.
               Α.
20
               Q.
                      And that's also a typo, you
21
     think?
             It should be
                                        [sic]?
22
                      That's right, uh-huh.
23
               Q.
                      Is it -- it appears that Ms.
24
    Simpson has no idea about your --
25
                      That's correct.
               Α.
```

-- decision, right? 1 Q. 2 Α. That's right. 3 Is there anything in writing that Q. we can see that reflects that you made the 4 5 decision on March 16th --6 Α. Yeah. 7 -- or March 17th? Q. The e-mail you just gave me, I --8 Α. 9 when I responded then, I had already made the 10 decision over the weekend. 11 Ο. Which e-mail are you referring --12 And how that was class- --Α. 13 Q. Which -- which e-mail are you --14 Α. Where it says that I said on 15 March 18th at 7:00 p.m. Again, they've asked about Christie Andrews, and I said: "She's in 16 17 pending layoff." 18 Right. But that e-mail is asking 0. 19 20 Α. As the CEO of the company --21 Okay. Q. 22 -- it was my discretion when to 23 advise who was getting laid off and who wasn't. 24 Again, it was March 16th. Mass chaos, loss of 25 revenue, full shutdown of -- of the entertainment

```
1
    business, 100 percent. Staff losing their mind,
2
     and I honestly was doing everything I could to
3
    just hold my mind together. I didn't have to run
    around and tell everybody what my plan was.
4
5
     That's why we did the layoffs on March 20th, at
    the end of the week.
6
7
                     And so --
               Q.
8
               Α.
                      And most of these people are
9
    nonessential. I mean, I don't know
    I'd have to look at the list.
10
11
    accounting, and all the others were nonessential
12
    staff that are on Yolanda's list on the 17th. And
13
    that came as a response to the letter on the 16th.
14
                             But the -- the decision
               Q.
                      Right.
15
    hadn't been effectuated until the 20th --
16
               Α.
                      Uh-huh.
                      -- is that fair?
17
               Q.
18
                      Yeah.
               Α.
19
                      I mean, that's fair?
               Q.
20
               Α.
                      Uh-huh.
21
               Q.
                      There's not a dispute?
22
                      MS. SWAFFORD: Well --
23
                      THE WITNESS: No, that's not
2.4
               true.
                      MS. SWAFFORD: -- it depends what
25
```

1 It's the one with 123. Q. 2 Α. Yeah. 3 And it says: "I have received Q. doctors' notes from each person listed validating 4 5 that they do have valid concerns." 6 Do you see that? 7 Uh-huh. Α. Did that factor into any of the 8 Q. 9 layoff decisions? Nonessential staff was going 10 No. 11 to be cut in the first round that requested work 12 from home. It was an economic decision. 13 Q. Okay. It -- there was no 14 consideration of the ADA requirements? 15 I did not know anybody to have a, quote/unquote, disability that worked for Tri 16 17 Star. 18 Okay. But if you look --Q. 19 They had a note that says they 20 had valid concerns. That doesn't spell out these 21 are people who fall within an ADA guideline. They 22 are nonessential staff who requested to work from 23 I could have just said I'm going lay off 24 nonessential staff as a first round and just taken 25 those folks off.

```
1
                      I'm sorry. Say that part again.
               Q.
                      I would have just taken off the
2
               Α.
3
    first round of nonessentials. That's -- it was --
    we needed some people to be in the firm, and work
4
5
    from home was a cost element.
6
                      Laptops, then again, VPNs,
7
    equipping essential staff to generate revenue, if
    there was going to be revenue for the business,
8
9
    was preferential. It was about saving the
10
    business.
11
               Ο.
                      Right. So what I -- and I don't
12
    -- let me ask you this. Are you familiar with the
    phrase undue hardship within the context --
13
14
               Α.
                      No.
15
                     -- of the Americans with
               Q.
16
     Disabilities Act?
17
               Α.
                      No.
                      What was the cost of a laptop?
18
               Q.
19
                      I have no idea.
               Α.
20
               Q.
                      Okay. Let me ask you this. And
     I -- and I understand that this was a -- or I'm
21
22
     sensing that this is somewhat tense here, but I
23
    want to --
24
               Α.
                     Oh, no --
25
                      I want to --
               Q.
```

```
1
                       You don't know what tense is.
               Α.
                       Maybe I -- maybe I'm too --
 2
               Q.
                       We haven't scratched that
 3
               Α.
     surface.
 4
 5
                       Maybe I'm too sheltered.
               Q.
 6
                       But if you look at 123.
 7
               Α.
                       Yeah. I know exactly what it
 8
     says.
 9
                      Okay.
               Q.
10
                       Uh-huh.
               Α.
11
               Q.
                       So I'll just read it for the
12
     record.
13
               Α.
                      Okay.
14
                       It says: "The following
               Q.
15
     employees have requested to work from home based
16
     on compromised immune systems."
17
                      Uh-huh.
               Α.
                       "I have received doctor's notes
18
               Ο.
19
     from each person listed validating that they do
20
     have valid concerns."
21
                       Uh-huh.
               Α.
22
                       There was no consideration of the
               Q.
23
    ADA at that point?
24
                      I -- I -- again, I don't
               Α.
25
    understand your question. The decision was:
```

```
1
                     Uh-huh.
              Α.
2
               Q.
                     -- is this something that you
3
    helped craft?
                     It's not. The labor lawyer did
4
              Α.
5
    it.
6
                     And which one was that, the --
              Q.
7
                     I'm assuming it's a collective
              Α.
    effort between --
8
9
              Q.
                     The two?
                     -- Nashville, uh-huh, lawyer and
10
11
    the LA lawyer.
12
                    Okay. Before it was finally
              Q.
    issued, was it something that you reviewed and had
13
14
    okayed?
15
                     Well, the final signoff would
              Α.
    obviously be the labor lawyer. But yes, I mean,
16
17
    ultimately, I would be responsible for it.
18
                 If you would go to page 114
              Q.
19
    [sic].
20
              Α.
                     (Witness complies.)
21
                     MS. SWAFFORD: Page 14?
22
                     THE WITNESS: I don't have that.
23
    BY MR. ARCINIEGAS:
24
              Q.
                     I mean, sorry, 14. Sorry.
25
                     MS. SWAFFORD: Or page 9 of the
```

- 1 A. I wouldn't be qualified to say
- 2 what qualifies that. I mean, I -- I just don't
- 3 know.
- Q. What do you mean you're not
- 5 qualified?
- A. Because I'm not an HR person.
- 7 It's not my role or responsibility. The policy
- 8 says in and of itself says they advise Human
- 9 Resources the need for accommodation, and Human
- 10 Resources will provide a Request for Accomodation
- 11 form.
- 12 Q. Okay. Have you ever seen a Tri
- 13 | Star Request for Accommodation form?
- 14 A. I have not.
- Q. Do you know a -- I mean, other
- 16 | than this policy, did -- is it your belief that
- 17 | there is a Request for Accomodation form?
- 18 A. I'm assuming there is.
- 19 Q. Okay. And then if you read the
- 20 | next bullet point: "According to the policy, the
- 21 | accommodation request will be discussed with the
- 22 | employee and the employee's managers."
- A. Uh-huh.
- Q. You have to say "yes."
- 25 A. Yes.

```
1
                      Okay. And so if Ms. Anderson
               Q.
2
     [sic] submitted a Reasonable Accommodation
3
    Request, that would be discussed amongst who,
    according to this policy?
4
                      It would have been discussed
5
6
    amongst HR and her supervisor.
7
                      Okay. And what about with her?
               Q.
                      Yeah, I assume that would include
8
               Α.
9
    her.
                      Okay. And so the employee --
10
               Q.
11
    next bullet point says: "The employee may be
12
    required to provide documentation supporting a
    disability, including medical certification."
13
14
               Α.
                      Okay.
15
                      Okay. Is there a Medical
               Q.
    Certification form that you guys have?
16
17
                      I don't know.
               Α.
18
                      "If a reasonable, appropriate
               Q.
19
    accommodation is readily available, the request
20
    will be approved and the accommodation
21
    implemented."
22
                      Do you read that?
23
               Α.
                      Uh-huh.
24
               Q.
                      And you agree that that's your
25
    policy?
```

1 Α. Indeed. And that would have been the 2 Q. 3 policy in 2020 as well? It would have. 4 5 Okay. "And when accommodation is Ο. 6 not readily ascertainable, the matter will be 7 pursued further with the assistance of appropriate external resources." 8 9 Α. Uh-huh. What are the appropriate external 10 Q. 11 resources that you as a company have used? 12 I have no idea. Α. 13 Q. Okay. Again, who would know that 14 information, HR? 15 Α. That's correct. 16 When you have a change in HR Q. 17 people --18 Uh-huh. Α. 19 -- who trains the HR person, or Q. 20 what training do you provide them? 21 Well, I mean, we have all of the Α. 22 policies and procedures, they're documented, and 23 they also have the resources of counsel. So they 2.4 rely heavily on both lawyers. 25 Okay. And then if you look at Q.

- 1 the last bullet point, it says: "All Requests for
 2 Accommodation need to be approved by the CEO."
- A. Uh-huh.
- 4 Q. That would be you?
- 5 A. It would.
- Q. Okay. And so when you review and approve Reasonable Accommodation Requests, do you review Request for Accommodation forms?
- A. I don't know that this is

 currently the policy, if this was the handbook.

 It's dated 2018, so I'm not sure if that's what we

 were using in 2020. So I don't know if I'm

 signing off on it. I don't ever recall signing

 off on a form. I don't think we've ever had been
 - Q. Okay. But this is -- you -- you recognize this is a handbook dated 2018; fair?
- A. Yeah.

15

16

17

19

20

21

before.

- Q. And you don't know if there -- do you -- do you think there had been a revision?
- A. I don't know.
- Q. Okay. And if you read the next
 paragraph: "Tri Star will consider the request
 but reserves the right to offer its own
 accommodation, to the extent permitted by law."

```
1
               for a legal conclusion.
2
                      THE WITNESS: I don't know.
3
    BY MR. ARCINIEGAS:
                      I'm just asking if you -- so you
4
               Ο.
5
    haven't done that, is what I'm hearing?
                      I -- I do know the next sentence
6
7
            "Some, but not all, of the factors that Tri
8
    Star consider -- will consider are cost, effect,
9
    and accommodation will have on the current
    established policies and a burden on the
10
11
     operations, includes other employees, determining
    a reasonable accommodation."
12
13
               Q.
                      Right.
14
                      So as it related to COVID, it was
    a burden for us to even consider work from home
15
16
    for nonessential staff.
17
               Q.
                      Right.
18
                      It was a financial burden.
               Α.
19
    Uh-huh.
20
               Q.
                      Let me ask you this. Do you have
    -- other than this disability accommodation policy
21
22
    here --
23
               Α.
                      Uh-huh.
24
               Q.
                     -- do you have any -- have you
25
    ever looked at any other material that relates to
```

```
1
2
                      I am not the HR person for Tri
               Α.
3
            There has always been a professional and
    then counsel that I rely on for drafting a policy,
4
5
    review, or what gets extended. So my knowledge is
6
    only -- only expands to what counsel says.
7
                      One second.
               Q.
                      And the sentence after the one
8
9
    you just read: "Tri Star does not retaliate
    against employees who request accommodations for
10
     disabilities. "
11
12
               Α.
                      That's correct.
13
               Q.
                     And you stand by that policy,
14
    correct?
15
               Α.
                      That's correct. Nor have been
    ever been accused of such --
16
17
               Q.
                      Okay.
                      -- in 30 years.
18
               Α.
19
                      Actually, let's just do this on
               Q.
20
    mass.
21
                      (Exhibit 9 was marked.)
22
                      MS. SWAFFORD:
                                      This is 9?
23
                      THE COURT REPORTER:
2.4
    BY MR. ARCINIEGAS:
25
                      Okay. Let me hand you what we'll
               Q.
```

```
1
    BY MR. ARCINIEGAS:
               Q. Hand you what I'll mark as
 2
 3
    Plaintiff's Exhibit 10. If you'll go to the page
     after 13.
 4
 5
                     Uh-huh.
 6
                      Is that your signature?
 7
                      It is.
               Α.
 8
                      Okay. And you understand what it
               Q.
 9
    means when it says you -- the verifica- -- to
10
    verify this document?
11
               Α.
                      I do.
12
               Q.
                      Okay.
13
                      THE COURT REPORTER: 11.
14
                      (<u>Exhibit 11</u> was marked.)
15
    BY MR. ARCINIEGAS:
16
                     Okay. Have you seen this
               Q.
     document before?
17
                      I'm sure I have.
18
               Α.
19
                      If you look at RFA --
               Q.
20
                      Uh-huh.
               Α.
21
                      -- Request for Admission, 1.
               Q.
22
               Α.
                      Uh-huh.
23
               Q.
                      Have you ever seen any medical
     documentation from Ms. Andrews' medical provider?
24
25
                      I have not.
               Α.
```

```
1
                      When you were doing the
               Q.
 2
     reduction-in-force --
 3
               Α.
                     Uh-huh.
                      -- process, did you look at
 4
               Ο.
 5
     anybody's medical provider's documents?
                      I don't believe I did.
 6
               Α.
 7
                     Did you rely on somebody else for
               Q.
 8
     that information?
 9
               Α.
                      Yolanda.
10
                      Okay. When did Ms. Simpson's
               Q.
11
     employment end with y'all?
                      I don't recall.
12
               Α.
13
                      Did -- has she come back to work
               Q.
14
     for y'all?
15
                      No, she has not.
16
               Q.
                      Has she come back to perform any
     types of services for you?
17
18
                      She has not.
               Α.
19
                     When's the last time you talked
               Q.
20
     to Ms. Simpson?
21
               Α.
                      I don't recall.
22
               Q.
                      Do you think -- have you spoken
23
     to her in the last year?
24
               Α.
                      No.
25
                   Here it says -- if you look at
               Q.
```

```
1
                      And so you understand when you --
               Q.
2
               Α.
                      Yep.
3
                      -- write: "I, Lou Taylor, under
               Q.
    penalty of perjury that the answers" --
4
5
                      I do.
6
                      You understand the consequences
7
    of that?
8
               Α.
                      Yes.
9
                      What is your understanding of the
               Q.
    essential job functions of a team coordinator?
10
11
               Α.
                      I've already answered the
12
    question.
13
               Q.
                     What are the essential job
14
    functions of a team coordinator?
15
                      I already answered the question.
16
                     Can you please answer it, my
               Q.
17
    question. What are the essential job functions of
18
    a team coordinator?
19
                     Manage the team deliverables,
               Α.
20
    track open deliverables --
21
               Q.
                      Okay.
22
                      -- projects as assigned by the
23
    team.
24
               Q.
                     So do you recall taking some
25
    screenshots of Ms. Andrews' Instagram?
```

```
1
    question.
                      Why did you bring up the
2
               Q.
3
    competitive cheering?
                      Because you asked me did I
4
5
    understand that she had a disability as it related
6
    to asthma, and I said I wouldn't have thought
            I didn't know she had a disability for
7
    that.
    asthma because she competitively cheered.
8
9
                      And you knew that before you made
               Q.
    the decision to terminate her?
10
11
               Α.
                      That I knew what?
12
                      That she comp- --
               Q.
13
               Α.
                      That she competitively cheered?
14
                     Yeah.
               Q.
15
                      Yeah. Of course.
               Α.
16
                      Sorry. So let me ask you this.
               Q.
17
    Tardiness and attendance is very important to Tri
18
    Star, correct?
19
                      Indeed.
               Α.
20
               Q.
                      Okay. How do you guys track that
    on a regular basis in 2017, 2018, 2019, 2020?
21
22
                      I mean, I don't know that we,
23
    quote/unquote, track it. People have to input
24
    their time into a system and they report to a
25
    manager. Christie always had a manager that she
```